## Personal Insurance Federation of California

California's Personal Lines Trade Association REPRESENTING THE LEADING AUTOMOBILE AND HOMEOWNERS INSURERS State Farm • Farmers • 21st Century Insurance Group • SAFECO • Progressive

STAFF FLOOR ALERT Dan Dunmoyer President Date: April 22, 2005 Rex D. Frazier Vice President & General Counsel To: Members of the California State Assembly Michael Gunning Senior Legislative Advocate Michael Paiva Dan C. Dunmoyer, President From: Senior Legislative Advocate Rex Frazier, Vice President and General Counsel Jerry Davies Michael A. Gunning, Senior Legislative Advocate Director of Communications Michael A. Paiva, Senior Legislative Advocate RE: AB 544 (Vargas): Insurance Solicitors: Appointment

> As Amended April 7, 2005 Assembly Third Reading File **PIFC Position: Support**

The Personal Insurance Federation of California (PIFC), representing insurers who write over 50% of all personal lines insurance sold in California, including State Farm, Farmers, Safeco, 21<sup>st</sup> Century, Progressive and NAMIC, **supports AB 544** authored by Assembly Member Vargas.

AB 544 would eliminate the provision in current law that prohibits an insurance agent or broker from utilizing the services of a part-time solicitor (i.e. an employee of an agent who is licensed to transact property and casualty insurance). This change will allow agents to operate more efficiently, to offer better customer service, and to promote more full-time job opportunities.

• **Increased efficiencies.** AB 544 would allow agents to share staff in certain situations, which allows them to operate more efficiently and with lower overhead.

• Better customer service. Under existing law, a customer who visits an office shared by two State Farm agents can only be helped by his or her particular agent's solicitor. If that agent's solicitor happens to be out of the office, the customer has to wait or come back another time. This causes undue delay for customers and serves no real purpose.

• **Promote full-time job growth.** Many agents don't need a full-time solicitor. Under current law, an employee working part-time for one agent is not allowed to work part-time for another agent. This bill would increase employment opportunities for solicitors by allowing them an opportunity to work full-time by working for two different agents.

For the reasons stated above, **PIFC supports AB 544** by Assembly Member Vargas. If you have any questions, please contact Michael Paiva at (916) 442-6646.

cc: Assembly Member Vargas, Author Christine Ebbink, Assembly Insurance Committee Kevin Hanley, Assembly Republican Caucus Richard Costigan, Legislative Secretary, Office of the Governor Cynthia Bryant, Deputy Legislative Secretary, Office of the Governor Scott Reid, Office of the Insurance Advisor

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