## STEVE POIZNER, Insurance Commissioner

## DEPARTMENT OF INSURANCE

San Francisco, CA 94105 www.insurance.ca.gov

## NOV 08 2007

**MARY ROUNTREE** 



## NOTICE OF RECENTLY ENACTED STATUTES

To:

ALL PROPERTY AND CASUALTY INSURERS AND INTERESTED

**PERSONS** 

Date:

October 31, 2007

SUBJECT: Laws Enacted Subsequent to 2003 Southern California Wildfires

The purpose of this Notice is to remind insurers and other licensees of provisions of law enacted after the 2003 wildfires that impact claims handling, renewals or underwriting of home owners coverage. These recent additions to the Insurance Code provide additional protections to victims of catastrophic losses such as those experienced due to the recent wildfires in southern California. The Department of Insurance expects careful adherence to the requirement of these laws by all insurers and other entities or persons doing insurance business in California.

|                            | HOMEOWNER'S BILL OF RIGHTS of 2004                                                                                                                                         |                     |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| Insurance Code<br>Section  | Summary of Law                                                                                                                                                             | Bill<br>Information |
| §675.1 (a), (b),           | (a) Insurers cannot cancel insurance for a primary residence                                                                                                               | AB 2962             |
| (c)                        | when it is up for renewal and hasn't been rebuilt yet.                                                                                                                     | Ch. 605             |
| Reconstruction             | Insurers, with input from homeowner/insured, may adjust                                                                                                                    | (2004)              |
| of primary                 | policy limits, coverage, and premium payment before or at                                                                                                                  |                     |
| residence & policy renewal | the time of renewal.                                                                                                                                                       |                     |
|                            | (b) Insurers cannot cancel insurance while the primary                                                                                                                     | *                   |
|                            | residence is being rebuilt, except for reasons stated in                                                                                                                   |                     |
|                            | Insurance Code section 676. Insurer cannot use the fact that                                                                                                               |                     |
|                            | the primary residence is damaged as a basis for cancelling insurance.                                                                                                      |                     |
|                            | (c) Insurers must renew the insurance policy at least once if a total loss to the primary residence was caused by a disaster and not by the homeowner/insureds negligence. |                     |
| §2051 (a) & (b)            | (a) The amount of recovery for fire insurance that requires                                                                                                                | AB 2962             |
| Amount of                  | payment of actual cash value for the loss is the expense to                                                                                                                | Ch. 605             |
| recovery with an           | the homeowner/insured of replacing what was lost as of the                                                                                                                 | (2004)              |
| "actual cash               | time the fire began.                                                                                                                                                       |                     |
| value" policy              |                                                                                                                                                                            |                     |
|                            | (b) For a total loss to the home/structure, the amount recovered is the policy limit or the fair market value of the home/structure, whichever is less.                    |                     |
|                            | For a partial loss to the home/structure or loss to its                                                                                                                    |                     |

|                 | · · · · · · · · · · · · · · · · · · ·                                                                                                                                                                                                                                                                                                                                                                  |         |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| §2051.5         | contents, the amount recovered is what it costs to repair, rebuild or replace the home/structure or contents minus a fair and reasonable deduction for depreciation, whichever is less. The depreciation only applies to the parts of the home/structure that are subject to repair and replacement during the useful life of the structure.  Requires payment of the replacement cost for a fire loss | AB 2199 |
| 1.0             | based on what it would cost the homeowner/insured to                                                                                                                                                                                                                                                                                                                                                   | Ch. 311 |
| Amount of       | 1                                                                                                                                                                                                                                                                                                                                                                                                      | (2004)  |
| recovery with a | repair, rebuild or replace the home without a deduction for                                                                                                                                                                                                                                                                                                                                            | (2004)  |
| "replacement    | physical depreciation.                                                                                                                                                                                                                                                                                                                                                                                 |         |
| cost" policy    | All at locat 10 months to relevild and still receive                                                                                                                                                                                                                                                                                                                                                   |         |
|                 | Allows at least 12 months to rebuild and still receive                                                                                                                                                                                                                                                                                                                                                 |         |
|                 | replacement costs with possibility of a 6 month extension. If                                                                                                                                                                                                                                                                                                                                          | ,       |
|                 | a declared disaster (Governor's State of Emergency),                                                                                                                                                                                                                                                                                                                                                   |         |
|                 | homeowner/insured has at least 24 months to repair, rebuild                                                                                                                                                                                                                                                                                                                                            | ·       |
|                 | or replace the home.                                                                                                                                                                                                                                                                                                                                                                                   | ·       |
|                 | A 11: 1                                                                                                                                                                                                                                                                                                                                                                                                |         |
|                 | Allows homeowner/insured after a total loss, to rebuild or                                                                                                                                                                                                                                                                                                                                             |         |
| ·               | replace the home at a location other than the original location                                                                                                                                                                                                                                                                                                                                        | •       |
|                 | of the total loss.                                                                                                                                                                                                                                                                                                                                                                                     |         |
|                 | Clair - Commission will away arts logger (other than from                                                                                                                                                                                                                                                                                                                                              | SB 64   |
| §10089.70 (b)   | Claims for residential property losses (other than from                                                                                                                                                                                                                                                                                                                                                | Ch. 357 |
| Homeowner's     | earthquakes) occurring after 9/30/2003 for which the Governor has declared a state of emergency, may be referred                                                                                                                                                                                                                                                                                       | (2004)  |
| Mediation       | by the Department of Insurance to it's mediation program for                                                                                                                                                                                                                                                                                                                                           | (200+). |
| Program         | discussion of possible payments over the policy limits. Sets                                                                                                                                                                                                                                                                                                                                           |         |
|                 | other conditions for mediation.                                                                                                                                                                                                                                                                                                                                                                        |         |
|                 | Other conditions for incuration.                                                                                                                                                                                                                                                                                                                                                                       |         |
| §10102          | Modifies the California Residential Property Insurance                                                                                                                                                                                                                                                                                                                                                 | SB 1855 |
| §10103          | Disclosure form that insurers have to send to                                                                                                                                                                                                                                                                                                                                                          | Ch. 385 |
| §10103.5        | homeowners/insureds. Adds a new disclosure requirement                                                                                                                                                                                                                                                                                                                                                 | (2004)  |
| Property        | known as the California Residential Property Insurance Bill                                                                                                                                                                                                                                                                                                                                            |         |
| Insurance       | of Rights which has to be sent to homeowners/insureds every                                                                                                                                                                                                                                                                                                                                            |         |
| Disclosure form | other year.                                                                                                                                                                                                                                                                                                                                                                                            |         |
|                 |                                                                                                                                                                                                                                                                                                                                                                                                        |         |
|                 | OTHER PROTECTIONS                                                                                                                                                                                                                                                                                                                                                                                      |         |
|                 |                                                                                                                                                                                                                                                                                                                                                                                                        |         |
| §678            | Insurers must inform insureds in writing of any increase or                                                                                                                                                                                                                                                                                                                                            | AB 1191 |
| Policy          | decrease in the annual premium for residential property                                                                                                                                                                                                                                                                                                                                                | Ch. 571 |
| expiration,     | insurance and certain other insurance compared to the                                                                                                                                                                                                                                                                                                                                                  | (2003)  |
| renewal, notice | previous year; the reasons for the change; telephone numbers                                                                                                                                                                                                                                                                                                                                           |         |
|                 | and information regarding consumer complaints.                                                                                                                                                                                                                                                                                                                                                         |         |
|                 |                                                                                                                                                                                                                                                                                                                                                                                                        |         |
| §679.9          | If insurer changes annual premium, an insured can request in                                                                                                                                                                                                                                                                                                                                           | ••      |
| Information to  | writing certain information that shall be sent to the insured                                                                                                                                                                                                                                                                                                                                          |         |
|                 |                                                                                                                                                                                                                                                                                                                                                                                                        |         |

| insureds when                         | within 15 business days of the request.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |           |
|---------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| annual premium                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |           |
| payment                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |           |
| changes                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |           |
| , -                                   | , and the second |           |
| §791.12                               | Insurers cannot cancel, fail to renew, increase premium                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | AB 1049   |
| Adverse                               | amount (adverse underwriting decisions) based on the fact                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Ch. 442   |
| Underwriting                          | that the insureds has asked questions about their residential                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (2003)    |
| Decisions                             | fire or property insurance policy limits, coverage, etc.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |           |
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| <b>§2060</b>                          | If a state of emergency has been declared, coverage for                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | SB 2      |
| Additional                            | additional living expenses shall be for a period of 24 months.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Ch. 447   |
| Living Expenses                       | Insures must provide homeowner/insureds with a list of                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | (2005)    |
| 3 1                                   | items that are covered by the "additional living expense" part                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | . ,       |
|                                       | of the insurance policy.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |           |
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| §677.4                                | Establishes the notice requirements for cancellation of                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | AB 1727   |
| Notice                                | property insurance to at least 20 days, except if cancellation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Ch. 148   |
| Requirements                          | is for non-payment of premiums then at least 10 days.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (2003)    |
| for Cancellation                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |           |
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| §2071; §2074.7;                       | These sections revise the California Standard Form Fire                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | ·         |
| §2074.8; §5093;                       | Insurance Policy, the California Standard Form of County                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |           |
| §6010                                 | Fire Insurance Policy and amend cancellation rights and                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | ,         |
| Fire Ins. policies                    | responsibilities.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |           |
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| §15006 & 15027                        | Raises the fines for violations of these provisions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | AB 1953 . |
| Public                                | Adds requirements to the contract between the Adjuster and                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Ch. 600   |
| Insurance                             | the insured/client.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | (2004)    |
| Adjusters ·                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |           |
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| §15027.1                              | Prohibits a public insurance adjuster from soliciting business                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Ch. 448   |
| Public                                | from homeowners/insureds until seven (7) days after a                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (2005)    |
| Insurance                             | disaster (state of emergency declared by Governor or more                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |           |
| Adjuster                              | than 25 dwellings damaged or destroyed), unless the                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |           |
| Disaster                              | homeowner/insured or their representative contacts the                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | -         |
| Assistance                            | adjuster directly.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |           |
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Dated: October 31, 2007

DENNIS WARD

**Chief Deputy Insurance Commissioner-Operations**