



August 31, 2016

Honorable Edmund G. Brown Jr.
Governor of the State of California
State Capitol, First Floor
Sacramento, CA 95814

Attn: Michael Martinez, Deputy Legislative Secretary

Request for Signature on Assembly Bill 1174 (Bonilla) Automotive Repair Act: Violations: Regulations: Reports.

Dear Governor Brown:

The Personal Insurance Federation of California and the Association of California Insurance Companies, whose members collectively write a vast majority of auto and home insurance in California supports **AB 1174, Automotive Repair Act: Violations: Regulations: Reports, by Assemblymember Susan Bonilla.**

AB 1174 would make changes to the Bureau of Automotive Repair (BAR) in an effort protect the automotive repair consumer and increase the transparency of automotive repair dealers. The bill would, with certain exceptions, require the BAR adopt regulations regarding the policies and procedures for handling complaints, investigations and all methods of resolution, including education, training, conferences, and mediation and post to their website these policies and procedures.

AB 1174 would also require that the BAR track and retain data on every resolution attempted and completed by the bureau, including every mediation, education, training and conference attempted and completed by the bureau.

PIFC and ACIC have a long-standing record of supporting measures that enhance transparency and improves consumer protections. AB 1174 is such a measure. It is for these reasons PIFC and ACIC respectfully request your signature on AB 1174 by Assemblymember Susan Bonilla.

If you have any questions regarding the Trades' position, please contact: Michael A. Gunning, Vice-President, PIFC at (916) 442-6646 or Armand Feliciano, Vice President, ACIC/PCI at (916) 440-1115.

Sincerely,

Michael A. Gunning
Vice President, PIFC

Armand Feliciano
Vice President, ACIC/PCI

cc: Assemblymember Susan Bonilla, Author
Robert Herrell, California Department of Insurance Legislative Director