

## REG 492 for Nonrepairable Certificates

### REG 492 Added Use

The Application for Unobtainable Title Certification (REG 492) can now be used by insurance companies to request a Nonrepairable Certificate in addition to a Salvage Certificate. This process applies when evidence of ownership **cannot** be obtained after 30 days from the date of settlement of a vehicle's total loss. The REG 492 process was previously used only in conjunction with an application for a Salvage Certificate.

**NOTE:** Insurance companies may authorize an occupational licensee of the department or a salvage pool to complete this process.

### Nonrepairable Certificate Requirements

Accept a REG 492 in place of ownership documents when:

- The applicant is an insurance company.
- 30 days have passed from the date shown in the "Acceptance Date of Settlement" area of Section 2.
- The insurance company made two written attempts to obtain a certificate of title or other evidence of ownership. The date of the second written attempt must be at least 15 days from the first written attempt in Section 4.

**NOTE:** Continue using the procedures listed in the *Vehicle Industry Registration Procedures Manual* §23.095.

### Background

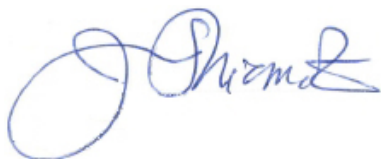
The REG 492 process was allowed only with applications for Salvage Certificates to enable insurance companies to transfer ownership in a timely manner when they were unable to obtain evidence of ownership after a vehicle's total loss settlement. Legislation enacted in 2009 included nonrepairable vehicles in this process; however, these vehicles were inadvertently omitted from the process.

### Distribution

Notification that this memo is available online, at [www.dmv.ca.gov](http://www.dmv.ca.gov) under Publications was made via California DMV's Automated E-mail Alert System in December 2011.

**Contact**

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

A handwritten signature in blue ink, appearing to read "J. Shiimoto". The signature is stylized with a large loop at the beginning and a cursive end.

JEAN SHIOMOTO, Deputy Director  
Communication Programs Division